



## **Yogiville Purchase of Products & Services**

### **Terms and Conditions**

#### **Purchase Terms and Conditions**

Your contract is with the Yogiville, Ltd (“we”, “us” and “our” in these Purchase Conditions) for the identified Workshops, Retreat, Teachers’ Training, Tailor Made Retreat, Course, Ayurvedic Services or any other purchase or product (“the Purpose”). References to “you” or “your” are references to the person making the purchase and all members of the purchase party and all members in a group purchase.

These Purchase Conditions form the basis of your contract with us so please read them carefully. Nothing in these Purchase Conditions affects your normal statutory rights.

Yogiville reserves the right to modify pricing, purchase conditions and the Purposes from time to time without prior notice. The current pricing, policies and terms and conditions will be available on [www.ashoktree.com](http://www.ashoktree.com)

#### **1. Making your purchase**

When you purchase the Purpose you should submit the completed online Purchase Form to us together with your complete payment.

Your purchase is made as a consumer for the Purpose and you acknowledge that no liability can be accepted for any business losses howsoever suffered or incurred by you.

Once the completed Purchase Form and the Complete Payment have been received and accepted by us, we will issue you with our written confirmation. The contract between us will only be formed when we send you our written confirmation or invoice and is subject to these terms and conditions. We reserve the right to refuse any purchase prior to the issue of our written confirmation. If we do this we will promptly refund any money you have paid to us.

You should carefully check the details of our written confirmation or invoice and inform us immediately of any errors or omissions

#### **2. Paying for your purchase**

Your payment for the Purpose is due in full at the time of submitting your purchase request. If you fail to make a payment due to us in full and on time we may treat your purchase as cancelled by you

#### **3. Refund and Cancellation Policy:**

- 3.1. No Refunds: We shall repair or replace any unit or product or part of such Purpose that prove to be defective. You will be assumed to have accepted the Purpose unconditionally



unless a claim that a Purpose is defective is made within number of days you have to inspect delivered goods days from the date of delivery.

- 3.2. Refund Policy: Products delivered not as described to you may be refunded for up to 30 days to refund here after.
- 3.3. Purpose not as Described: Only purpose delivered in the following condition will be considered not as described if damaged in transit. You can return any goods in exchange for the eligible refund amount.
- 3.4. No exchange or transfers of services provided as a part of the Purpose are permitted.
- 3.5. Warranty Policy: No refunds will be provided for the Purpose delivered as described in the contract. Products delivered are warranted to be free from defects in materials or workmanship for 30 days here from the date of delivery. This warranty does not apply to (i.) cosmetic damage (ii.) damage by service of another business

#### **4. If we cancel or amend your purchase**

We would not expect to have to make any changes to your purchase, but sometimes problems occur and we do have to make alterations or, very occasionally cancel purchases.

If this does happen, we will contact you as soon as is reasonably practical and inform you of the cancellation or the change to your purchase and, if it is necessary to cancel your purchase, we will refund the balance of any money you have paid us.

A refund, transfer or exchange of amounts paid will not be issued. A revocation right does not exist.

#### **5. Force Majeure:**

Either party shall not be considered in default hereunder or be liable for any failure to perform or delay in performing any provisions of this Agreement in the customary manner to the extent that such failure or delay is caused by any reason beyond its control, including any act of nature. The Party whose performance has been interrupted by such circumstances shall use every reasonable means to resume full performance of this Agreement as promptly as possible.

#### **6. Privacy Policy**

We are committed to safeguarding your privacy online. This statement available online [here](#) explains how we will collect, use and disclose information. This statement may change from time to time, so please check this page periodically.

#### **7. Law**

The contract between you and us is governed by the laws of India and we both agree that any dispute, matter or other issue which arises between us will be dealt with by the Courts of India.